

# An Innovative High-Performance E-Governance of Its Citizens To The Services of The Center in Rajasthan State

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**Abstract**—The growth of the internet is due primarily to the interests of the private sector, but the Government is now one of the revolutions. Governments all over the world are taking important steps to make their services and on the Internet to provide information. A range of e- Government have taken the initiative to improve the efficiency and effectiveness of the Government's internal operations, communications and civil and transactions of individuals and organizations. The Government of the use of information and communications technology tools to have a significant impact on the development and growth of the country. The importance of the major e-management in the current system is to enable national success and leading countries in this era of the digital economy in the context of government, IT and communications resources, is a concept is called e-governance. The purpose of this paper is to explore the e-Government of Rajasthan is the largest of the National is India. It is a typical task is to explore the integration of e-Government of Rajasthan, still in this article is simply trying to representatives of every aspect of governance in the State of Rajasthan in summary form.

**Key words:** e-government, ITelectronicmitra..

## I. INTRODUCTION

The State of Rajasthan is the largest country in the region, the Government of the Republic of India. It covers most of the larger, apathy of the great Indian desert (thar desert), edge phase sutlej-indus valley along its border with Pakistan. The States bordering the Pakistan's west indian state of Gujarat and south-west, Madhya Pradesh, Uttar Pradesh and south-eastern Haryana, in the north-east and the Punjab province in the north. The State of Rajasthan in the area of 342,239 square kilometers. The proportion of the total area of the country, the total area of the country is 10.41%.

The State Government of Rajasthan has launched two ambitious e-governance project in 2002 that lokmitra and janmitra. Pilot lokmitra center in Jaipur and to meet the needs of urban residents. (DOIT, 2015) janmitra project is to try and to meet the needs of jhalawar rural population. "lokmitrajanmitra, business model is a participatory projects have different stakeholders, such as the district government, government departments, non-governmental organizations, public sector organizations such as BSNL, financial institutions and the private entrepreneurs. (Figure 1)The success of these initial pilot has been led the Government to strengthen and The ability to scale , these items the geographic coverage

and The number of services. This vision has given birth to the electronic mitra projects.



Figure 1: Enterprise E- government

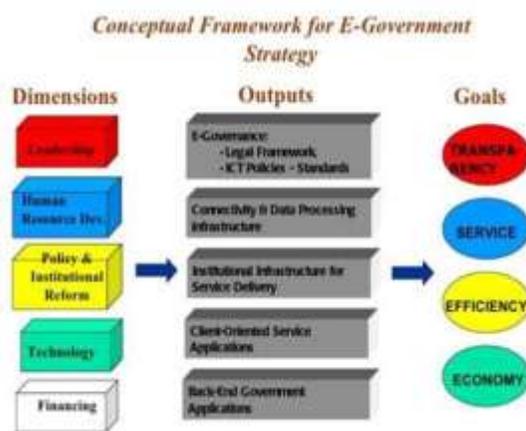
Electronic mitraframework based on integration and lokmitrajanmitra Mode Integrated Platform, aimed at bringing government closer to the citizens of the "multi-service" - "Single window" mode. E-government refers to the provision of enhanced services Citizens, Businesses and other members of the community through the government substantially change the management information. (Figure 2)



**Figure 2: The number displayed in the concept of e-governance**

The information and communication technologies (ICT), the powers conferred on the Government by the citizens, together with the government employees, vulnerable groups, women, living in an extensive and difficult areas and business transactions in the house of the business and government and its bodies 24/7 online is a major moto e-governance.

The conceptual framework of e-governance (Figure 3) is defined as a great application of information and communication technologies (ICT) for better governance and to establish healthy communications the Government and all regions of the society. (m Maher Backus et al, 2014)



**Figure 3: ..the conceptual framework for the governance strategy.**

E-governance at the definition also includes application of electronic means in the interaction between the Government and the citizens and the government with the enterprises and the Government's internal action to simplify and improve democratic governments and enterprises, all aspects of management. E-governance (E-Management) contains all of these processes and structures of the new information and communication technologies (ICTS) can be deployed to enable the Government do the following:

1. **The administration of government (e-management) and the provision of public services (electronic services:** -- this is usually the e-Government (" E-government); notification, enable, representative support, information and participation of citizens, inter alia, a broad consensus decision-making in society as a whole in respect of matters of which the decision-making in the political, social and economic priorities of the Government. This is an electronic democracy ( E-Democracy); business with its "supply chain", i.e., partners, customers and markets. This is the Government's Electronic Commerce (hereinafter referred to as the simple electronic commerce).

It clearly shows that there are a few of the benefits that it can to meet the public's development of e-government services to the major components of the e-government project is the transformation of the Government. E-government not only information and communication technology has enabled, efficient and effective public services to enhance the revenue of the Government, and it is not just one application of certain technologies but also offers great service of citizens through the use of information and communication technologies.

**II. G 2 C (GOVERNMENT OF CITIZENS)**

The abbreviation of the Government to the citizen is called the G 2 C . The Government provides to citizens of digital government. The interface between the Government and the citizen with the various public services to the public. In India, the public sector is still in the process of development and is a great source of requests for services, e.g. booking

tickets and the electricity charges paid in accordance with the control of the digital government. This e-government to become the gospel of the public sector firms, to help them to improve productivity and efficiency. It promotes transparency and accountability of public service.

Facilitate the availability, accessibility and sharing information easier.

It is useful to enable citizens to interact with the Government and can tell them of the easy way. (Jimmy Carter, the draft resolution and the bélanger, F et al 2015) e-government help to enable the citizens and the Government, the use of computers to the achievement of the objectives at any time and any place. Citizens can gather information from the official site, for example: regulatory services, public holidays and public hearings on schedule. The Accenture (2012) different government services can be provided to citizens through a single window. The main advantage is user-friendly and transparent.

### **2.1 Electronic mitra citizens**

E - m ad is an integrated projects for the promotion of urban and rural people the maximum possible service with different national government departments through the center lokmitra-janmitra/self-service terminals. E - m ad is an ambitious e- governance initiatives, the State Government of Rajasthan (Gore) is currently implementing 33 all of countries of the zone of Public Private Partnership (PPP) mode the convenience and transparency to citizens in the use of services for government departments and the private sector as a single roof at their door steps using the e - platform.

#### ***The main objective of the electronic mitra:***

- Enable citizens to access information and services of the Government in an efficient, convenient, transparent and cost-effective methods.
- The improvement of the quality of life in rural areas through the use and diffusion of information and communication technology for all segments of the population and to address the full range of their needs.
- Bridge the "digital divide" for the flow of information, resources and services to rural areas and

market, and vice versa.

- Provide the channel of the rural youth employment.
- To enable the construction of infrastructure facilities, technologies and services within the scope of the national network economy on a single platform for government, enterprises and citizens.

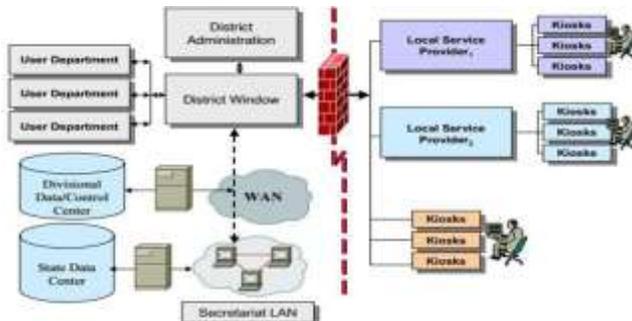
### **2.2 E- m-Government of citizens**

- "any time, any place (<http://www.rajstamps.gov.in>) registry"
- Aarogya- Online
- The Transport Department <http://www.transport.rajasthan.gov.in>
- The Ministry of Taxation (land records)(<http://apnakhata.raj.nic.in>) Municipal Corporation: e-government projects implemented 7 of the subregional headquarters of municipal corporation
- Mandi (<http://www.http://rajamb.com>) online
- (Rsrtc<http://www.rsrtc.gov.in>)

## **III. THE IDEAL E-GOVERNANCE IN RAJASTHAN STATE**

The Vision Statement clearly elucidated the key theme of the State of Rajasthan in the desired direction of e-governance, which is the following.

- The use of electronic governance as a tool to improve governance and access to employment and the use of information and communication technologies will help to improve the monitoring and implementation of various welfare schemes while improving accountability and transparency in government. In addition, the employment opportunities of entrepreneurs will be achieved through the establishment of the CSC Ting (Accenture )2014
- The improvement of the quality of life of citizens: E-government will contribute to the achievement of this objective. Through the provision of its citizens to the services of the Center, thus providing better turnaround time Time and convenient request, on the basis of service.



**Figure 4:** The public services of the Center for Corporate Governance in Rajasthan State

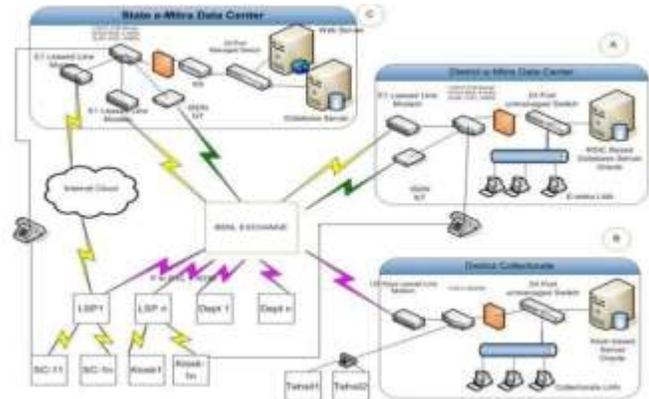
Through visual e-governance at the blueprint of Rajasthan state we can better understand the e- Government of Rajasthan. Figure -4 depicts the e-governance blueprints, Rajasthan new G 2 C Services Department had already started the PWD status. It relates to download and print the tickets, deposits of examination fees and online applications submitted in the form of the CSC/e mitra kiosk. The Board has authorized the income CSC & electronic mitra kiosks selling patwari forms and deposition of examination fees. The State of Rajasthan in the Public Service Commission (as the tertiary institutes) has authorized the CSC & electronic mitra kiosks in sales as the tertiary institutes application form and in online form and deposition of examination fees in these centers. The Department of Architecture 2 G C services are being adopted by CSC/e mitra kiosks. The "Community Sports Club Project" is now being moved to India Nirman Rajiv Gandhi sevayuvakendras the staff consultative council.

**IV. THE TECHNICAL ARCHITECTURE OF THE ELECTRONIC MITRA**

*Electronic mitra technical architecture include:*

1. Area e mitra Data Center (to be financed from the state governments and the operation and management of the private sector partners as part of the overall solution provider)
2. In the Data Center (the orate by the state government and the operation and management of the

private sector partners as part of a total solution provider)  
3. Lokmitra Center (building, owned and operated by the private sector partner as a kiosk Lsp)oc (be Build, owned and operated by one individual entrepreneurs through the LSP) of this architecture explained mapping as follows: (Figure 5)



**Figure 5:** The technical architecture of the electronic mitra Data Center

**V. CONCLUSIONS**

There are several projects , these projects have been dining large amounts of electronic government services to citizens, businesses, employees and their own government and the development of social and economic era of Rajasthan. At the final stage, it can be said that the electronic management benefits include the organization of good and capable, transparent and reliable delivery of public services, there is a certain degree of a way to save time. The State Government of Rajasthan is creating a path to develop e-government departments in several key projects. Rajcomp (Rajasthan State institutions for computer services )DOIT( Information Technology Service), Jaipur Rajasthan () is working with the Government of the State of Rajasthan in implementing various types of project initiatives with the characteristics of the use of information and communication technologies. The customer or the end user's e-governance Citizens, Businesses, employees and their own government, so the services provided through a variety of channels and level of

computerization of salvation is the main issues of concern. Departments are participating in this initiative a success of e-Government of Rajasthan.

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